

WORKPLACE BULLYING

Much has been written but little has been done about bullying behaviors in the health care workplace. The Nevada Nurses Association encourages nurses to become knowledgeable about these negative behaviors and their effects on nurse retention and patient safety. Behaviors that undermine collaboration and collegiality in the workplace subsequently interfere with the safe and effective provision of care. As nurses, we need to advocate for and support policies and procedures within our workplaces that address these behaviors. Below are resources obtained from the American Nurses Association website that provide information and guidance to address these issues.

Joint Commission identifies behaviors that create an environment that threatens patient safety:

http://www.nursingworld.org/HomepageCategory/NursingInsider/Archive_1/2008NI/July08NI/RudeBehaviorUnderminesSafety.aspx

American Nurses Association 2006 House of Delegates

Resolution on Workplace Abuse and Harassment of Nurses:

<http://www.nursingworld.org/MainMenuCategories/OccupationalandEnvironmental/occupationalhealth/workplaceviolence/ANAResources/WorkplaceAbuseandHarassmentofNurses.aspx>

An article in The Online Journal of Issues in Nursing about promoting a healthy work environment:

<http://www.nursingworld.org/MainMenuCategories/ANAMarketplace/ANAPeriodicals/OJIN/TableofContents/Vol152010/No1Jan2010/Combating-Disruptive-Behaviors.aspx>